



HEALTH AND SAFETY PRECAUTIONS VACCINATED OR RECOVERED PERSONS ONLY (2G RULE)



For your visit you need to provide a personalized, digitally verifiable proof of vaccination or recovery from SARS-CoV-2 (via QR code or app) as well as photo ID.

Please note that the cancellation conditions also apply in the event of missing documents - the cancellation fees will be charged in the event of non-admission due to missing proof of vaccination or recovery and missing photo ID. When entering the restaurant, registration with the LUCA app is required. Face masks may be removed at the table.



Comprehensive basic cleaning and disinfection with proven virucide effectiveness is standard.



The disinfection of our couches, armchairs, tables and chairs is a matter of course. We guarantee you a very clean and therefore safe stay in the spa.



All employees wear protective masks both in front and behind the scenes. For your personal use, protective masks can be purchased at the reception desk.



Our employees are sustainably trained in their field of activity and are informed about changes on a daily basis.



Before starting work, every employee is questioned about corona symptoms.



Regular checks and adjustments are carried out by our external safety and hygiene officer.



During your stay with us in the spa, please maintain the required minimum distance of 1.5 meters to guests and staff.



Ideally, sneeze and cough into the crook of your arm or into a disposable handkerchief and dispose of it immediately.



Please wash your hands regularly. We have provided disinfectant and soap throughout the hotel and spa. If possible, do not touch your eyes, nose or mouth.



We recommend that you use your EC or credit card as means of payment (preferably contactless) to minimize personal contact.



If you show symptoms of respiratory disease, you will unfortunately not be allowed to enter our premises.



For further questions please contact our spa team.

Status January 2022

Stay healthy!